

## What is Digitalization?

Digitalization refers to the use of digital technologies to improve processes and operations within an organization or industry. It involves the integration of digital technologies and processes into all aspects of an organization, from communication and collaboration to decision-making and customer service.

Digitalization often involves the use of data and analytics to inform decision-making and improve efficiency. It can also involve the use of automation and machine learning to streamline processes and reduce the need for manual labor.

The goal of digitalization is to improve the efficiency, effectiveness, and agility of an organization or industry by leveraging the benefits of digital technologies. This can include things like increased productivity, reduced costs, improved customer experiences, and the ability to innovate and adapt to changing market conditions.

Digitalization is a key component of the Fourth Industrial Revolution, which is characterized by the convergence of digital, physical, and biological technologies. It is transforming many industries and is playing a central role in the global economy.

We have done multiple smart utility, smart city, and smart building projects that take advantage of the latest on this topic. And we continue to work on and advance multiple aspects of these solutions today and look forward to sharing more soon.

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